PROGRESSIVE ADDITION LENSES EXCHANGE POLICY

All Progressive addition lenses (also called invisible or no-line multifocals) have a slight optical distortion in the outer portions of the lens, which can make some objects appear bowed or curved, or can cause a feeling of motion when the eye is turned. The reading zone in a progressive lens is wide enough for most purposes, but may be narrower than some other styles of bifocals. These factors are usually minor and disappear with wear. The advantages of this lens generally outweigh the problems, and the success rate is over 95%. While most people are not bothered by these characteristics, some will find it unacceptable even after 2-3 weeks of adaptation time.

If you cannot adapt to progressive addition lenses, we will make new lenses in any other design that you wish at no charge, within 30 days of dispensing. Since the original lenses were a custom prescription item, which must be discarded, there are no refunds of the difference in cost if the remake pair is of lesser value.

I have read and understand this policy.

Patient's Signature:	Date:
Technician:	
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